

Terms & Conditions of Sale

Please read all of our policies of sale laid out on this page. By so doing, you are accepting the Terms & Conditions of The Beauty Rooms Doncaster.

Booking a Treatment

When booking a treatment with us, you will be requested to provide your name, e-mail address and telephone number. We require this information so that we may secure your booking successfully. A telephone number is required so we may contact you should a problem arise with your booking.

As part of our professional salon service and Health and Safety requirements some of our treatments may need a Patch test, at least, 24-48 hours before your appointment.

As part of our professional salon service and requirements of Health and Safety, we require a Customer Consultation Card to be completed, before any treatments at our salon. Any information kept on your Customer Record Cards is treated with the utmost confidentiality and security. Any personal information disclosed will never be passed on to a third party. At The Beauty Rooms Doncaster, we are committed to safeguarding the privacy of our customers.

We may use your contact information to advise you of new products, special offers or changes to our website, unless you advise us otherwise. If you prefer not receive this information, you can email info@beautyroomsdoncaster.co.uk

Services

The Beauty Rooms offers a no refund policy, for services provided. In the unlikely event you are not happy with your treatment, please contact us as soon as possible, within 3 days, so we can inspect our work. If the problem is due to a fault with our products or workmanship we will make every effort to rectify the problem, to your satisfaction, free of charge.

Please take care of your personal items and valuables. We cannot be held responsible for any loss.

We reserve the right to change the prices and availability of our treatments, without any prior notice.

Any treatment times shown, on our price lists etc, are for guidance only. They intend to indicate the total time for the appointment and not, just, the duration of the treatment.

The cost for services provided must be paid in full, upon completion of your treatment.

Purchasing Courses

Courses are non transferable. Courses cannot be shared with another person. Courses cannot be purchased in conjunction with any other offer. Face and Body courses must be used within six months and Spray Tanning courses

must be used within three months unless otherwise specified.

If you do not cancel or reschedule an appointment you will forfeit that one treatment.

Cancellation of Appointments

You are entitled to cancel your appointment at The Beauty Rooms Doncaster up to 24 hours' prior to the time of the appointment without incurring a charge. If you wish to cancel your appointment within 24 hours of your appointment, a 50% charge will be implemented.

Late arrivals regrettably result in shortened treatment time, charged at full rate.

Cancellations should be made by phone to 01302 730738.

Treatment and Product Descriptions, Images & Pricing

Each treatment or product purchased is sold subject to its Treatment & Product Description. We will take all reasonable care to ensure that all details, descriptions and prices of treatments and products appearing on the Website are correct at the time when the relevant information was entered onto the system. Although we aim to keep the Website as up to date as possible, the information, including Treatment & Product Descriptions, appearing on this Website at a particular time may not always reflect the position at the exact moment you book an appointment. The images shown on the Website are illustration purposes only. Images may be copied, downloaded and reproduced for your own personal use only. All prices published are in pounds sterling.

Promotional Code and Gift Voucher Terms

You can use published promotional codes in the salon only and not in conjunction with any other offer. Gift vouchers and sale items are excluded from offers, including Purple Vouchers. These offers are not for resale and subject to acceptance under The Beauty Rooms standard terms and conditions.

Vouchers, special offers, including Purple Vouchers cannot be redeemed against, Lycon waxing products or services, 3D Lipo Services or Teeth Whitening treatments.

Vouchers or pre paid appointments that are missed will result in losing the value of voucher or credit

As a salon, we do not offer cash refunds. A credit note/voucher will be given.

Vouchers are strictly valid for 6 calendar months from purchase. They cannot be refunded, exchanged for cash or other denominated vouchers. If the cost of your visit is for a higher amount than the face value of the voucher(s), the difference can be made up with cash or another accepted payment method. If a purchase is for a lower amount, no change can be given.

Gift Vouchers can be exchanged for goods and/or services from The Beauty Rooms Doncaster. However, due to unforeseen circumstances, changes to our services provided, product stock and supply etc. we cannot make any promises or guarantees that the goods or services we currently provided will be available in the future.

Refunds on Retail Products

The Beauty Rooms will happily exchange any retail product, purchased from us, as long as you have the receipt and it is returned in re-saleable condition, within 7 days of purchase. Returned products must be unopened and undamaged. If the, returned, product is faulty or defective, we will offer an exchange or full refund.